

# PATIENT NON-DISCRIMINATION

Sect 1557 - ACA

## **Appendix A to Part 92—Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Sample Nondiscrimination Statement: Discrimination is Against the Law**

High Desert Physical Therapy complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. High Desert Physical Therapy does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

High Desert Physical Therapy:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
  
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact a member of the High Desert Physical Therapy staff.

If you believe that High Desert Physical Therapy has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Idaho Human Rights Commission, 317 West Main Street, Boise, ID 83735, 888-249-7025, 208-334-2664, [inquiry@ihrc.idaho.gov](mailto:inquiry@ihrc.idaho.gov).

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Idaho Human Rights Commission is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.